



metapm

MetaPM Case Study

Capability Development – ICT/Telco

The Challenge

The objective of the engagement was to assist the Client's PMO with the design, development and implementation of a standard project delivery framework, matched to their unique circumstances and needs.

For this engagement the key challenges were in developing a framework that provided both scalability and efficiency. Scalability featured strongly as a requirement because the project portfolio included many smaller projects with limited budgets and teams through to large, complex projects. The framework needed to cater for small projects efficiently while providing the scalability and flexibility to be able to be adapted to large projects.

MetaPM's Approach

The MetaPM approach recognised that the engagement encompassed both a development / customisation component as well as a change management focus. There was a need to bring the project community together within the Client organisation to create a common understanding and agreement on the changes involved as well as the development activity of creating and customising the elements of the framework.

MetaPM led the change through facilitated workshops, firstly to establish and resolve the needs and expectations of key stakeholders, and then to review and agree the design parameters and the level of customisation required. At each step, the Client was able to review progress and outputs.

The Results

The Client achieved their objectives and a new framework was successfully rolled out at the Client site, incorporating a project roadmap, a lifecycle representation mapped to the SDLC, a project management handbook, a set of minimum templates and checklists and a set of optional templates and checklists. The framework included 26 pre-formatted project management documents which aim to assist with capturing relevant information for each stage in the delivery framework.